

Important Notification: Potential Charges For Refused Deliveries

It's **critical** we have **at least 10 working days' notice** of any changes you wish to make to your agreed 'week-commencing delivery date'. We need this notice in order to update multiple processes within our manufacturing schedule.

Any changes within 10 working days will lead to disposal or storage and redelivery charges being incurred, as all products are manufactured to your specific requirements.


We appreciate how busy your sites are and the challenges you have on storage space. We too are experiencing record levels of Call-Offs and want to remind you that our new **Call-Off App** gives you a forward view of your deliveries. If you are not receiving automated delivery updates via the App please let us know and we'll get you set up. Or if you haven't downloaded our Call-Off App you really are missing out (details below).



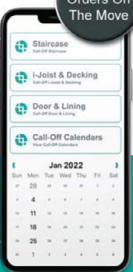
If you have any queries, please get in touch with your designated contact or email sales@staircraftgroup.com

Download our Call-Off App. **Available now...**


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Call-Off
Orders On
The Move



Automated
Delivery
Updates



- ✓ Fast
- ✓ Easy
- ✓ Accurate
- ✓ Informative

Eliminates phone calls and chaser emails, keeps you updated, ultimately saving you time and money!



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