



What is changing?

Staircraft will be transitioning from a White Oak Veneered product to a Solid Engineered Red Oak from February 2025.

Why are we changing?

We're making this change based on customer feedback for a more reliable and sustainable product. While White Oak has been a popular choice it has presented supply challenges.

To provide a more reliable and consistent performing product we are transitioning to a Red Oak Engineered product.

Key benefits of change:

- Consistent supply Ensures availability and reliability.
- Improved durability Stronger structural integrity with no visible finger joints.
- Sustainability FSC-certified for responsible sourcing.
- Enhanced finish Protective sand-sealed coating for added longevity.

Our commitment remains to provide high-quality products that meet your needs.

How does this impact you?

The new Engineered Red Oak is a natural product, so some shade variations are normal and to be expected. You may also notice occasional small knots (less than 5mm), which add to the unique character of each piece.

